

May 31, 2017



Dear Pro Scan Customer,

We would like to introduce ourselves! We are Prudential Alarm, a Michigan owned, operated and monitored business, that has been helping customers with their security needs for over two decades. On March 31st, we entered an exciting new partnership with Dan Betz and Proscan, designed to bring all our customers not only new, top of the line, alarm and camera products and technology, but to share our custom designed, state of the art security, high tech camera surveillance and access control systems with a whole new audience.

Over the years we here at Prudential, have gained our solid reputation as a **Pure Michigan®** Business Connect security and surveillance company through our high-level professionalism, our quality customer service and our dedication to customer satisfaction. It is because of our experience that we can assure you that this transition will be seamless and will not affect your alarm coverage. We will continue to service customers out of the Wyoming office and we are continuing our relationship with Dan Betz to assure a smooth transition. As far as local service calls and system installations and upgrades, Travis Waldhart is returning as our Lead Technician and will continue to provide platinum customer service and technical assistance.

Prudential Alarm maintains a 24 hour, 7 days a week, live customer service line in addition to the 24/7 monitoring. Our website covers the products and services we offer and we are working towards a client portal to allow not only direct account communication but also monthly service payments for your convenience. We currently accept credit cards, debit cards and direct bank account withdrawals. If you previously paid on an annual basis, you can choose to continue with your annual payments and you will not receive another invoice until your year is up.

We can help you to upgrade or expand your security solution to include cellular communication, fire detection, carbon monoxide detection, sump pump detection, surveillance, remote access capability and so much more! Upgrade your existing alarm system with camera packages for every budget. Our extensive camera line of indoor and outdoor bullet cameras, dome cameras, and turret cameras, provides high definition images, motion triggered event capture, and cloud or application based remote viewing. Whether its wired or wireless, Prudential Alarm can create a well-balanced security solution designed around your needs and budget.

Thank you again for your time and your business. If you have any questions or concerns, please feel free to contact us at (800) 252-0368 or visit us on our webpage at www.prudentialalarms.com.

Sincerely Yours,



Greg Wier
President
Prudential Alarm, Inc.